



A Conversation with the
Chairman of the
Legal Services Corporation
Board of Directors

Yale Law School
October 28, 2013

ALABAMA

Legal Services Alabama

ALASKA

Alaska Legal Services Corporation

ARIZONA

Community Legal Services

DNA-Peoples Legal Services

Southern Arizona Legal Aid

ARKANSAS

Center for Arkansas Legal Services

Legal Aid of Arkansas

CALIFORNIA

Bay Area Legal Aid

California Indian Legal Services

California Rural Legal Assistance

Central California Legal Services

Greater Bakersfield Legal Assistance

Inland Counties Legal Services

Legal Aid Foundation of Los Angeles

Legal Aid Society of Orange County

Legal Aid Society of San Diego

Legal Services of Northern California

Neighborhood Legal Services of Los Angeles County

COLORADO

Colorado Legal Services

CONNECTICUT

Statewide Legal Services of Connecticut

DELAWARE

Legal Services Corporation of Delaware

DISTRICT OF COLUMBIA

Neighborhood Legal Services Program of the District of Columbia

FLORIDA

Bay Area Legal Services

Coast to Coast Legal Aid of South Florida

Community Legal Services of Mid-Florida

Florida Rural Legal Services

Legal Services of Greater Miami

Legal Services of North Florida

Three Rivers Legal Services

GEORGIA

Atlanta Legal Aid Society

Georgia Legal Services Program

HAWAII

Legal Aid Society of Hawaii

IDAHO

Idaho Legal Aid Services

ILLINOIS

Land of Lincoln Legal Assistance Foundation

Legal Assistance Foundation of Metropolitan Chicago

Prairie State Legal Services

INDIANA

Indiana Legal Services

IOWA

Iowa Legal Aid

KANSAS

Kansas Legal Services

KENTUCKY

Appalachian Research and Defense Fund of Kentucky

Kentucky Legal Aid

Legal Aid of the Blue Grass

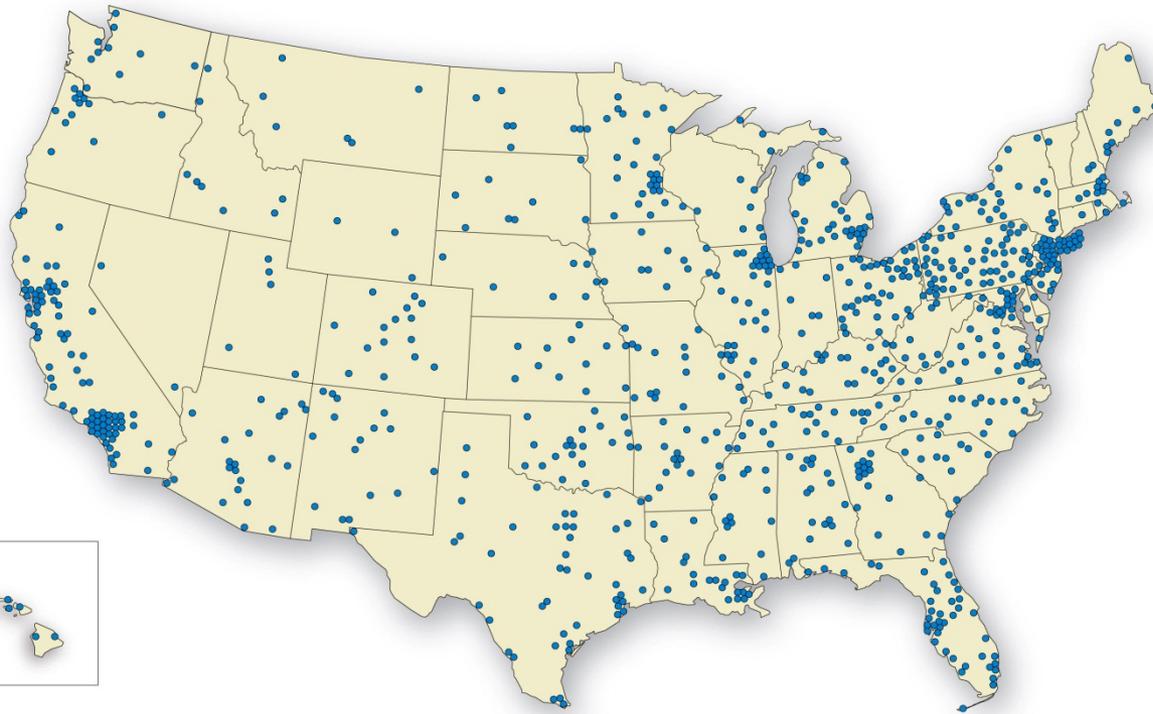
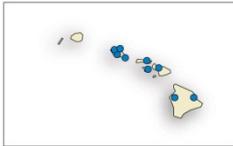
Legal Aid Society

LOUISIANA

Acadiana Legal Service Corporation

Legal Services of North Louisiana

Southeast Louisiana Legal Services Corporation



In 2012, the Legal Services Corporation provided grants to 134 independent, nonprofit organizations that provide free civil legal services to low-income Americans from 807 offices located in every state, the District of Columbia and the territories of the United States of America.

MAINE

Pine Tree Legal Assistance

MARYLAND

Legal Aid Bureau

MASSACHUSETTS

Massachusetts Justice Project

Merrimack Valley Legal Services

South Coastal Counties Legal Services

Volunteer Lawyers Project of the Boston Bar Association

MICHIGAN

Legal Aid and Defender Association

Legal Aid of Western Michigan

Legal Services of Eastern Michigan

Legal Services of Northern Michigan

Legal Services of South Central Michigan

Michigan Indian Legal Services

MINNESOTA

Anishinabe Legal Services

Central Minnesota Legal Services

Legal Aid Service of Northeastern Minnesota

Legal Services of Northwest Minnesota Corporation

Southern Minnesota Regional Legal Services

MISSISSIPPI

Mississippi Center for Legal Services

North Mississippi Rural Legal Services

MISSOURI

Legal Aid of Western Missouri

Legal Services of Eastern Missouri

Legal Services of Southern Missouri

Mid-Missouri Legal Services Corporation

MONTANA

Montana Legal Services Association

NEBRASKA

Anishinabe Legal Services

NEVADA

Nevada Legal Services

NEW HAMPSHIRE

Legal Advice & Referral Center

NEW JERSEY

Central Jersey Legal Services

Essex-Newark Legal Services Project

Legal Services of Northwest Jersey

Northeast New Jersey Legal Services Corporation

Ocean-Monmouth Legal Services

South Jersey Legal Services

NEW MEXICO

New Mexico Legal Aid

NEW YORK

Legal Aid Society of Mid-New York

Legal Aid Society of Northeastern New York

Legal Assistance of Western New York

Legal Services NYC

Legal Services of the Hudson Valley

Nassau/Suffolk Law Services Committee

Neighborhood Legal Services

NORTH CAROLINA

Legal Aid of North Carolina

NORTH DAKOTA

Legal Services of North Dakota

OHIO

Community Legal Aid Services

Legal Aid of Western Ohio

Legal Aid Society of Greater Cincinnati

Ohio State Legal Services

The Legal Aid Society of Cleveland

OKLAHOMA

Legal Aid Services of Oklahoma

Oklahoma Indian Legal Services

OREGON

Legal Aid Services of Oregon

PENNSYLVANIA

Laurel Legal Services

Legal Aid of Southeastern Pennsylvania

MidPenn Legal Services

Neighborhood Legal Services Association

Northwestern Legal Services

North Penn Legal Services

Philadelphia Legal Assistance Center

Southwestern Pennsylvania Legal Services

RHODE ISLAND

Rhode Island Legal Services

SOUTH CAROLINA

South Carolina Legal Services

SOUTH DAKOTA

Dakota Plains Legal Services

East River Legal Services

TENNESSEE

Legal Aid of East Tennessee

Legal Aid Society of Middle Tennessee and the Cumberlands

Memphis Area Legal Services

West Tennessee Legal Services

TEXAS

Legal Aid of NorthWest Texas

Lone Star Legal Aid

Texas RioGrande Legal Aid

UTAH

Utah Legal Services

VERMONT

Legal Services Law Line of Vermont

VIRGINIA

Blue Ridge Legal Services

Central Virginia Legal Aid Society

Legal Aid Society of Eastern Virginia

Legal Services of Northern Virginia

Southwest Virginia Legal Aid Society

Virginia Legal Aid Society

WASHINGTON

Northwest Justice Project

WEST VIRGINIA

Legal Aid of West Virginia

WISCONSIN

Legal Action of Wisconsin

Wisconsin Judicare

WYOMING

Legal Aid of Wyoming

U.S. Territories**GUAM**

Guam Legal Services Corporation

MICRONESIA

Micronesian Legal Services

PUERTO RICO

Community Law Office

Puerto Rico Legal Services

VIRGIN ISLANDS

Legal Services of the Virgin Islands



LSC Background

- Established by Congress in 1974, the Legal Services Corporation is the single largest funder of civil legal assistance for low-income Americans.
- LSC distributes nearly 94% of its funding to 134 independent, nonprofit legal aid programs with more than 800 offices. These programs provide civil legal assistance to low-income individuals and families. They help families with many kinds of legal matters, including cases involving domestic violence, foreclosures, evictions, and child custody.
- LSC awards grants to legal services providers through a competitive grants process.
- LSC is headed by a bipartisan Board of Directors whose 11 members are appointed by the President and confirmed by the Senate.



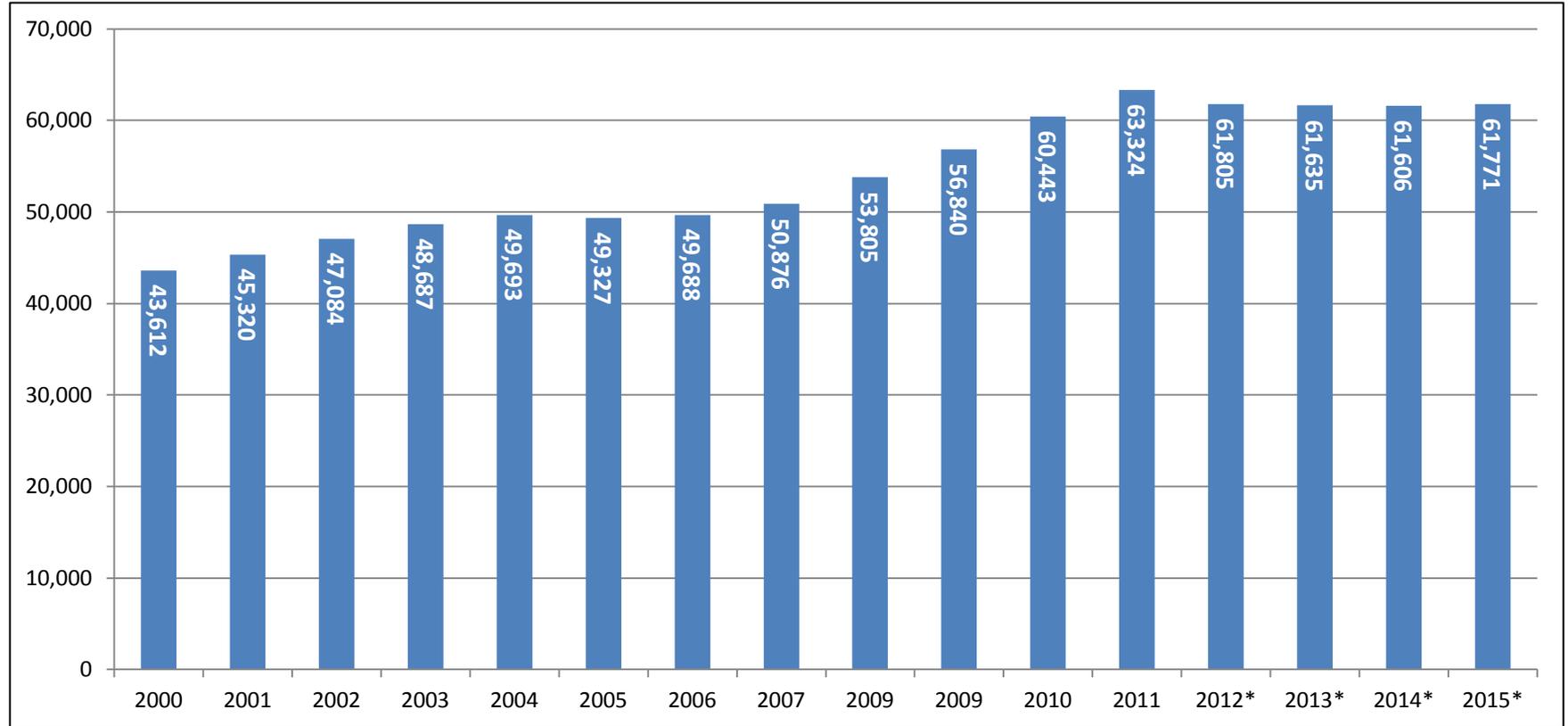
2012 By The Numbers

- An estimated **61.8 million** Americans were eligible for LSC-funded assistance.
- More than a third, **nearly 21 million**, were **children**.
- LSC funded **134 nonprofit civil legal aid programs** that operated more than 800 offices nationwide.
- LSC-funded programs closed a total of **809,955 civil legal aid cases**.
- **1.9 million people live in the households** legal aid helped in those cases.
- **71 percent** of the clients were **women**.
- **33,405 private attorneys** helped LSC grantees by taking cases.
- These private attorneys closed **99,586** cases.
- **8,056 full-time staff** worked at LSC-funded programs.
- **3,945** were **attorneys**; **1,410** were **paralegals**.



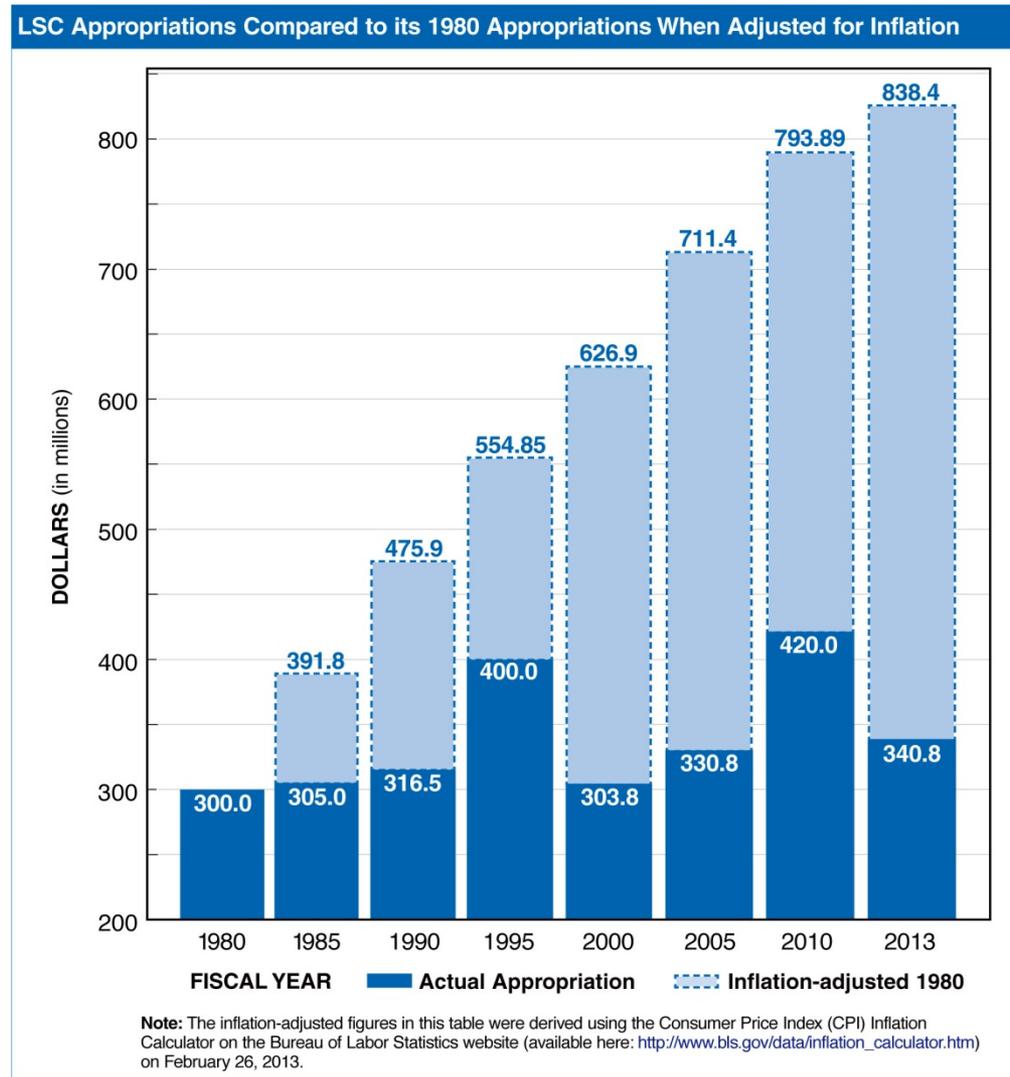
Need is Increasing

Americans Eligible for Civil Legal Assistance (millions)



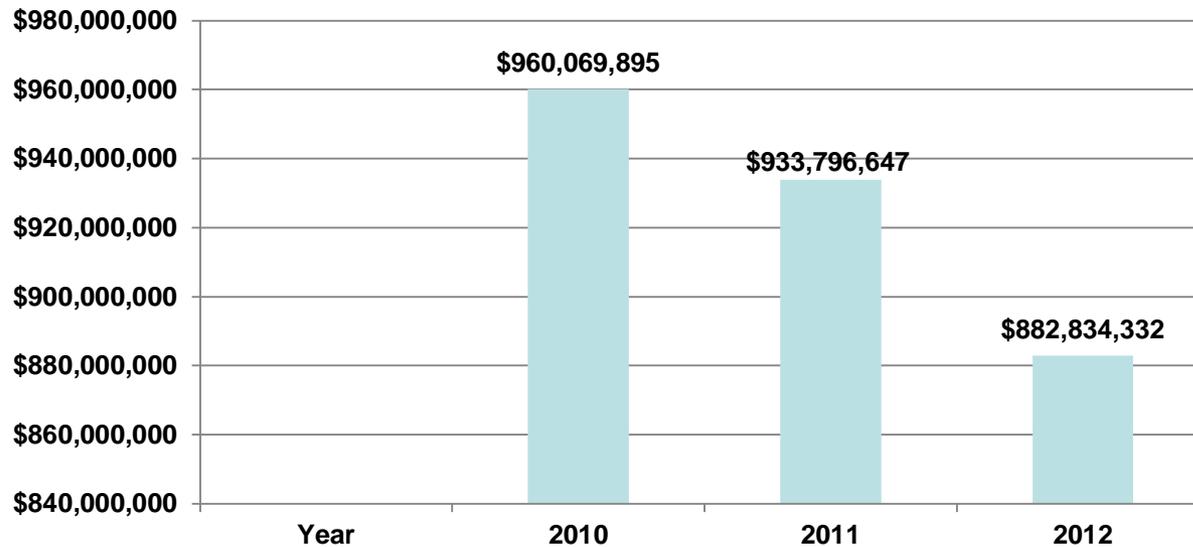
Number of Americans Eligible for Civil Legal Assistance (2000-2011 actual; 2012-2015 estimated)

Federal Funding is Below Historic Levels

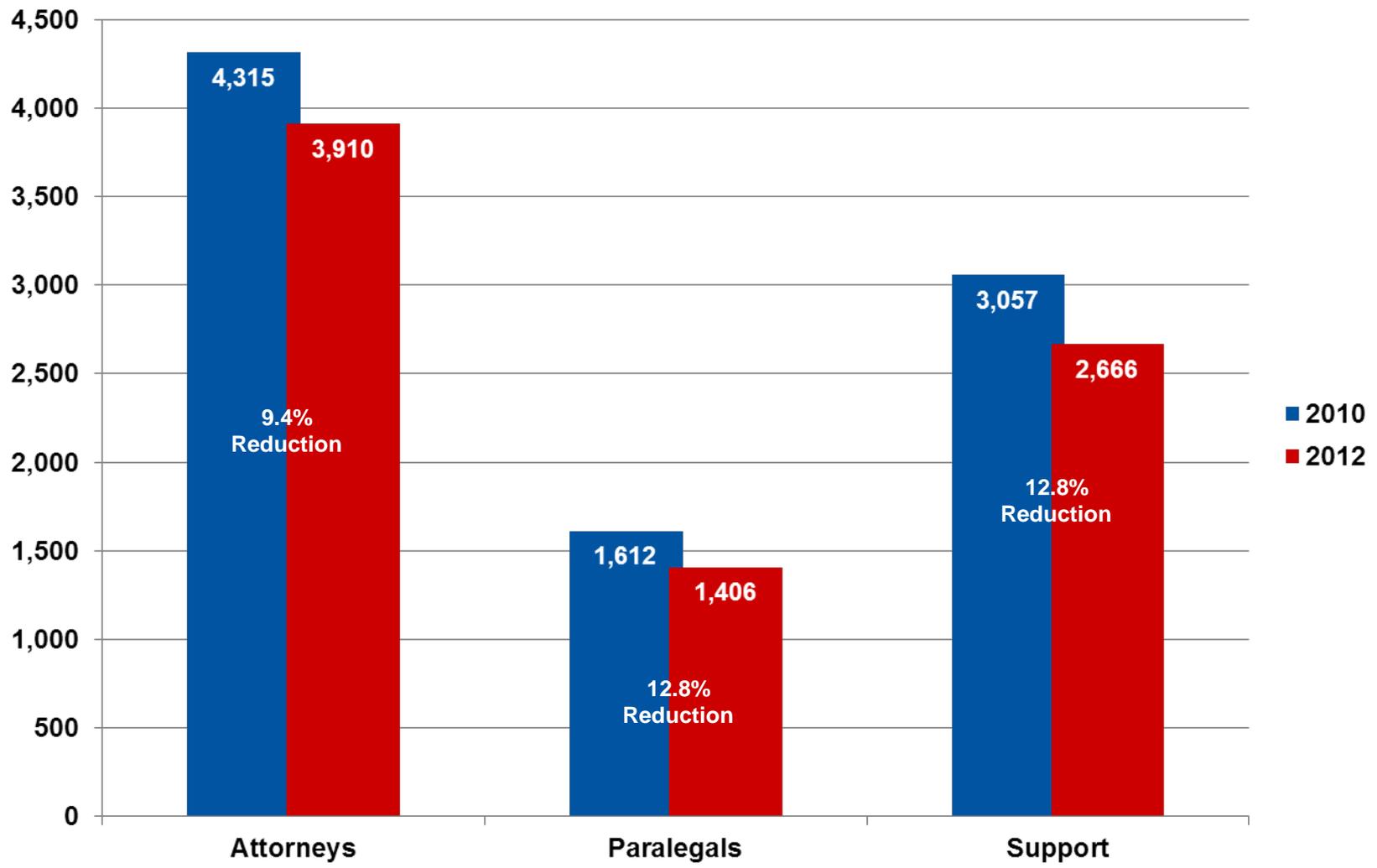


Total Funding for LSC Grantees has Dropped

Funding Received by LSC Grantees from All Sources



Decreased Funding Is Having an Impact



Changes in LSC Funding by State Based on 2013 and 2014 Census Adjustments

State	Poverty Population Change: 2000 Census to 2011 ACS		FY13 Actual Funding		Funding with Full Census Adjustment Based on FY2013 Appropriation	Funding Change: FY13 Funding Before Census Adjustment Plus/Minus Full Census Adjustment Based on FY2013 Appropriation
	Decrease/ Increase in Size of State's Poverty Population	Change in % State's Share of U.S. Poverty Population	FY13 Funding Before Census Adjustment	FY13 Funding with Phase-In of Census Adjustment		
Alabama	161,798	-7.03%	5,957,639	\$5,829,433	\$5,532,721	-\$424,918
Alaska	14,080	-11.30%	\$1,185,659	\$1,161,903	\$1,107,408	-\$78,251
Arizona	409,995	18.29%	\$8,961,196	\$9,314,750	\$10,107,158	\$1,145,962
Arkansas	126,253	-1.38%	\$3,514,152	\$3,499,331	\$3,461,782	-\$52,370
California	970,055	-8.96%	\$40,978,603	\$39,876,156	\$37,337,558	-\$3,641,045
Colorado	262,688	26.46%	\$3,408,055	\$3,677,091	\$4,281,464	\$873,409
Connecticut	90,926	1.93%	\$2,213,810	\$2,226,881	\$2,253,901	\$40,091
Delaware	32,454	10.53%	\$596,542	\$615,781	\$658,571	\$62,029
DC	-1,465	-25.53%	\$934,486	\$861,407	\$695,117	-\$239,369
Florida	1,017,361	14.81%	\$16,663,958	\$17,419,851	\$19,109,456	\$2,445,498
Georgia	652,242	23.10%	\$8,822,507	\$9,446,901	\$10,848,255	\$2,025,748
Hawaii	23,352	-12.80%	\$1,495,419	\$1,445,068	\$1,329,759	-\$165,660
Idaho	87,148	19.71%	\$1,329,298	\$1,405,928	\$1,577,696	\$248,398
Illinois	457,357	2.20%	\$11,025,719	\$11,100,057	\$11,255,411	\$229,692
Indiana	395,936	28.90%	\$4,774,701	\$5,197,360	\$6,147,346	\$1,372,645
Iowa	106,262	6.57%	\$2,201,870	\$2,246,174	\$2,343,779	\$141,909
Kansas	117,866	9.99%	\$2,200,342	\$2,267,659	\$2,417,290	\$216,948
Kentucky	169,429	-3.93%	\$5,300,504	\$5,236,717	\$5,086,382	-\$214,122
Louisiana	-26,208	-26.84%	\$7,263,495	\$6,666,221	\$5,307,589	-\$1,955,906
Maine	32,869	-6.21%	\$1,264,911	\$1,242,910	\$1,191,801	-\$73,110
Maryland	107,809	-5.97%	\$3,743,711	\$3,675,253	\$3,516,184	-\$227,527
Massachusetts	135,884	-6.63%	\$4,878,287	\$4,778,860	\$4,548,458	-\$329,829
Michigan	591,795	19.21%	\$8,870,526	\$9,383,445	\$10,532,942	\$1,662,416
Minnesota	220,724	19.27%	\$3,467,739	\$3,659,394	\$4,088,943	\$621,204
Mississippi	90,291	-12.08%	\$4,754,142	\$4,580,983	\$4,184,161	-\$569,981
Missouri	243,589	4.30%	\$5,443,836	\$5,515,619	\$5,671,603	\$227,767
Montana	15,965	-15.13%	\$1,242,451	\$1,191,677	\$1,075,636	-\$166,815
Nebraska	63,146	5.04%	\$1,406,816	\$1,428,051	\$1,474,454	\$67,638
Nevada	179,435	41.33%	\$1,878,149	\$2,100,382	\$2,600,742	\$722,593

Changes in LSC Funding by State Based on 2013 and 2014 Census Adjustments

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	Decrease/ Increase in Size of State's Poverty Population	Change in % State's Share of U.S. Poverty Population	FY13 Funding Before Census Adjustment	FY13 Funding with Phase-In of Census Adjustment		
New Hampshire	29,270	3.61%	\$661,010	\$668,428	\$684,443	\$23,433
New Jersey	159,317	-7.33%	\$5,971,046	\$5,836,925	\$5,526,866	-\$444,180
New Mexico	74,608	-6.04%	\$3,257,254	\$3,201,254	\$3,071,420	-\$185,834
New York	152,818	-20.23%	\$22,975,559	\$21,551,398	\$18,305,382	-\$4,670,177
North Carolina	638,218	25.73%	\$8,382,936	\$9,027,806	\$10,476,211	\$2,093,275
North Dakota	7,233	-17.09%	\$875,672	\$842,856	\$767,955	-\$107,717
Ohio	606,717	14.60%	\$9,990,872	\$10,437,677	\$11,436,211	\$1,445,339
Oklahoma	121,070	-5.92%	\$4,948,456	\$4,872,473	\$4,695,881	-\$252,575
Oregon	206,075	15.49%	\$3,488,041	\$3,645,502	\$3,997,637	\$509,596
Pennsylvania	317,103	-6.17%	\$11,129,485	\$10,919,273	\$10,431,223	-\$698,262
Rhode Island	15,822	-14.61%	\$1,027,140	\$981,098	\$875,802	-\$151,338
South Carolina	268,616	12.49%	\$4,675,576	\$4,854,445	\$5,253,413	\$577,837
South Dakota	14,540	-13.08%	\$1,680,750	\$1,647,961	\$1,572,919	-\$107,831
Tennessee	350,786	10.94%	\$6,373,182	\$6,586,689	\$7,061,997	\$688,815
Texas	1,261,561	6.02%	\$26,634,936	\$27,125,954	\$28,205,280	\$1,570,344
Utah	139,402	26.48%	\$1,836,809	\$1,979,626	\$2,300,472	\$463,663
Vermont	15,364	-3.63%	\$466,219	\$460,958	\$448,520	-\$17,699
Virginia	205,309	-0.92%	\$5,603,849	\$5,588,063	\$5,545,944	-\$57,905
Washington	264,475	8.08%	\$5,489,128	\$5,618,481	\$5,904,872	\$415,744
West Virginia	6,881	-22.87%	\$2,695,022	\$2,506,173	\$2,076,150	-\$618,872
Wisconsin	264,707	19.73%	\$3,996,740	\$4,229,639	\$4,751,715	\$754,975
Wyoming	4,908	-17.76%	\$627,067	\$601,640	\$543,618	-\$83,449
TERRITORIES						
American Samoa	-2,936	-30.90%	\$296,518	\$268,460	\$204,665	-\$91,853
Guam	1,056	-22.23%	\$296,919	\$276,701	\$230,653	-\$66,266
Micronesia	1,462	-23.90%	\$1,521,778	\$1,410,365	\$1,156,731	-\$365,047
Puerto Rico	-152,087	-30.83%	\$15,520,882	\$14,054,986	\$10,723,207	-\$4,797,675
Virgin Islands	-11,308	-48.95%	\$298,105	\$253,400	\$151,995	-\$146,110
TOTAL	11,710,023	0.00%	\$316,499,474	\$316,499,474	\$316,144,749	-\$354,725

Sources. Funding data: Legal Services Corporation, Office of Information Management; Poverty population data: U.S. Census Bureau: Census 2000: P87. POVERTY STATUS IN 1999 BY AGE: Data Set: Census 2000 Summary File 3 (SF 3) - Sample Data (with statutorily required adjustments for AK and HI); 2011 American Community Survey 3-Year Estimates, data provided LSC pursuant to P.L. (with statutorily required adjustments for AK and HI); Population data for territories other than Puerto Rico from U.S. Census Bureau, 2010 Census, DP-3-Geography [for each territory], Profile of Selected Economic

2012 TIG Grants (Total Funding Awarded = \$3,557,892)

State	Award Amount	Key Grant Project
Alaska	\$46,500	In conjunction with the Alaska Court System's Family Law Self-Help Center, develop and make available online Web-based family law vignettes designed to help low-income persons complete their own cases.
Arizona	\$32,625	Replicate the TIG-funded Legal Aid of Western Ohio Remote Intake Project for the three LSC-funded programs in Arizona.
Arkansas	\$63,000	Continue to develop and update document assembly forms utilizing HotDocs software, A2J Author software, and the national LawHelp Interactive server technology.
California	\$108,752	Replicate a Web-based online application system; and implement a legal services pleading bank, accessible through the statewide advocates' website, in several substantive areas to expand the capacity of legal services programs.
Colorado	\$43,920	Develop a mobile application allowing attorneys to sign up for volunteer work, providing them with checklists of items to understand prior to performing the work, and informing them of procedures to follow.
Connecticut	\$89,000	Develop an Online Classroom Template that legal aid programs can use to create self-paced online courses for self-represented parties, legal aid clients and pro bono attorneys.
Florida	\$123,559	Develop an online intake system that allows potential clients to apply for services quickly and easily through the Internet; improve knowledge management capacities to increase effectiveness of data retrieval and file searches; and create a portal to provide clients with better access to information.
Georgia	\$341,943	Enhance and maintain ShareLaw and ShareLawVideo, two prior TIG-funded projects; enhance case management system to improve reporting, grant compliance and staff development; develop a mobile phone application to help clients communicate with their attorneys; and pilot the use of text messaging to provide legal information.
Guam	\$57,500	Develop interactive online document assembly interviews specific to Change of Name and Protective/Restraining Orders.
Hawaii	\$41,500	Improve access for self-represented individuals by creating a virtual self-help center at the court and developing court forms using document assembly software, with a focus on family, housing, collection, and restraining order forms.
Idaho	\$118,563	To better serve rural clients, create a Web-based virtual law office that augments the brick and mortar practice; and develop a Web interface that further improves access to online legal resources for individuals using mobile devices.
Illinois	\$118,475	Develop an enhanced data collection and analysis system to better measure the effectiveness and impact of legal services in Illinois, and to inform strategies for delivering services across the state.
Louisiana	\$31,500	Develop a mobile version of the statewide legal information website.
Maine	\$41,500	Continue development of content for veterans and military families in the national StatesideLegal.org library; and create a system for matching pro bono attorneys with veterans' cases.
Massachusetts	\$51,500	Connect low-income individuals to information about their legal issues via a Web-based tool that will use guided interviews to collect information and deliver relevant, plain-language resources.

*(continued)***2012 TIG Grants (Total Funding Awarded = \$3,557,892) continued**

State	Award Amount	Key Grant Project
Michigan	\$51,500	Develop an online intake system to expand services to clients in Detroit.
Minnesota	\$90,460	Assist pro bono attorneys by creating a set of settlement checklists and client interview guides optimized for mobile devices.
Montana	\$36,825	Use videoconferencing and mobile devices to deliver legal services in rural areas.
New Mexico	\$54,500	Create a statewide intake and case management network that will use continuous analysis of real-time, non-confidential data to more effectively identify and define issues, trends and community needs, allowing for better resource allocation.
New York	\$277,420	Develop the New York Online Referral and Prescreening Program, an online entry point for low-income people seeking legal services and information; develop a videoconferencing system to conduct Social Security Administration hearings virtually; optimize mobile content on the statewide website in both Spanish and English and add live-chat support; and develop a secure, online knowledge-management portal for use by organizations helping low-income people.
Ohio	\$769,996	Pilot use of a Web-based chat tool that will allow pro bono attorneys to assist clients in 25 rural counties; explore and develop enhanced data analysis to improve efficiency of legal aid delivery; and continue support of the national server legal services programs use to generate automated legal documents and guided interviews for low-income self-represented individuals and legal aid clients.
Oklahoma	\$58,350	Pilot program that will automate plain-language forms for use by low-income individuals. Instructions, training, and materials will be developed to assist users, and live-chat support will also be available.
Pennsylvania	\$111,000	Develop a digital call center to reduce wait times for callers with limited cell phone minutes by using automated call-backs; develop text messaging as a method to convey brief advice in emergency situations and to reinforce previously delivered advice; and develop, and post online, instructional videos in multiple languages to assist self-represented individuals.
South Carolina	\$41,923	Create an online intake application integrated with the case management system; and develop a legal information referral system.
Texas	\$131,820	Enhance and expand the national DisasterLegalAid.org website by updating and creating content, improving the interface and optimizing for mobile devices.
Utah	\$60,500	Create a Spanish version of the existing online intake system; and design a pro bono case-matching system to streamline the statewide placement of eligible clients with pro bono attorneys.
Virginia	\$442,461	A national project in collaboration with Pro Bono Net to rebuild LawHelp Interactive to improve reliability and scalability, decrease cost of future enhancements, and ease integration with case management and e-filing systems in courts nationwide; incorporate a guided interview into an online intake system; and develop an appointment reminder system to notify clients of upcoming legal aid appointments and court dates.
Washington	\$121,300	Produce the National Technology Assistance Project's online webinar series; improve the case management system by increasing access to real-time and historical data; expand access to civil legal aid for deaf, hard-of-hearing and deaf-blind individuals by implementing use of videophones, educational and outreach videos, and captioning of existing videos.



Tech Summit





Pro Bono Task Force Recommendations

- Joint effort with the ABA to identify rules changes to help states promote pro bono
- Tool kit with strategies for the development of first-rate, sustainable pro bono programs
- Examination of LSC's own Private Attorney Involvement rule
- Creation of a Pro Bono Innovation Fund

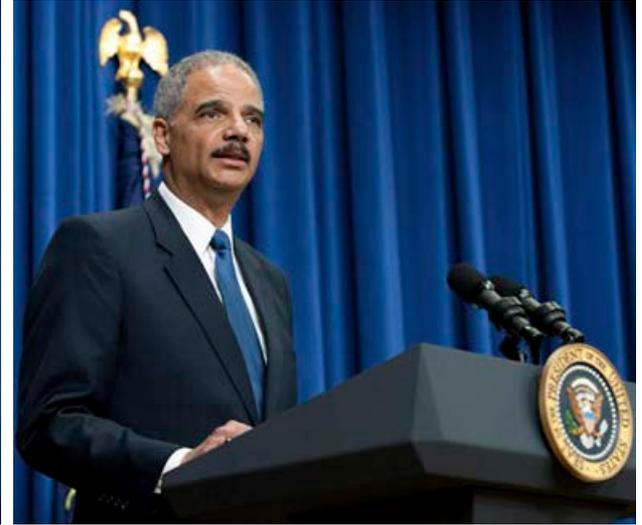
LSC Panel on Innovative Pro Bono Partnerships



White House Forum on Increasing Access to Justice – April 2013



White House Forum on Increasing Access to Justice – April 2012





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