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August 25, 2015

Nancy Glickman
Ronke Hughes
Legal Services Corporation
3333 K Street, NW, Third Fl.
Washington, DC 20007

Dear Nancy and Ronke:

I am in receipt of the draft report. I think you did an excellent job and appreciate the great care that obviously went into writing the report. I have discussed the report with Program leadership and have the following minor comments.

On page 4, in the second full paragraph, you say that we were able to forestall layoffs in the rural region until 2014. That is the year that we closed three offices and laid off staff, but unfortunately, we also had a round of buyouts and layoffs at SEOLS in the spring of 2012. I have checked records to be sure that is correct and I have confirmed that it is.

In the last paragraph on page 6, you might want to add that we also sent surveys to client eligible people who were not actually clients of the Program.

On page 12, second para, you refer to "satellite outreach offices." We have offices in Lancaster and Zanesville where we pay rent, have a phone, etc. We have an interview location in Marietta, but not actually a satellite office such as those in Lancaster and Zanesville. This is a minor point and you may not feel a need to change it. I just want the record to be clear that we have a little less of a facility in Marietta.

On page 21, you refer to the Board training in 2012 and then say "there does not appear to have been any such trainings in recent times." In fact, we did a Board training on May 2, 2015. You were unaware of this because of the timing of the document request; you unfortunately did not receive information about the training. I recently sent you documentation and hope that this statement in the draft report can be changed to reflect that training. Also, it would then make sense to change the recommendation to something along the lines of "the program should continue to provide board training..." This is more important to me than the other matters in these comments, so if you need any further documentation to support this requested amendment to the report, I hope you will let me know.

On page 23, second para, we send agendas to the staff before the managing attorney meetings (as

well as minutes afterwards), and always have. This is important because having the agendas lets the staff give input to the MAs before the meetings.

And that's it.

Thanks for your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read 'Thomas W. Weeks', with a stylized flourish at the end.

Thomas W. Weeks
Executive Director